

Program A: Office of Group Benefits

OBJECTIVES AND PERFORMANCE INDICATORS

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objective and performance indicators that appear are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: 21 - Ancillary Appropriations

AGENCY ID: Office of Group Benefits

PROGRAM ID: Group Benefits

1. (KEY) To pay health claims within an average of 19.89 days.

Strategic Link: This operational objective is not linked to State Employee Group Benefit Program (SEGBP) current strategic plan.

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 32 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Average turnaround time for health claim payments (in days)	20.31	19.46	19.89	19.89	19.89	19.89
K	Number of group health and accident claims processed	3,587,965	5,147,772	3,600,000	3,600,000	6,003,095	6,003,095
K	Amount of health and accident claims payments (in millions)	\$378.2	\$389.3	\$316.9	\$316.9	\$480.2	\$480.2
S	Number of HMO members	30,000	25,076	27,000	27,000	29,000	29,000
02	Number of indemnity plan members	98,000	97,074	98,000	98,000	98,000	98,000